Council on Technology Services

Members

Lemuel C. Stewart, Jr., Chairman

Virginia Information Technologies Agency

Lemuel C. Stewart, Jr. is the Chief Information Officer of the Commonwealth of Virginia, appointed by the Information Technology Investment Board in February 2004. As CIO of the Commonwealth, Mr. Stewart leads Virginia's new, consolidated state agency, VITA—the Virginia Information Technologies Agency—and serves as the senior executive for all aspects of information technology in the Commonwealth. In support of Governor Mark R. Warner's IT reform initiative, Mr. Stewart is responsible for the consolidation and operation of the IT infrastructure for 90 executive branch agencies, procurement of technology-related goods and services, and governance of IT investments, including nearly \$900 million in expenditures and an IT project portfolio valued at more than \$1.5 billion. During his 30-year career in information technology, Mr. Stewart has held leadership positions in the commercial and government sectors in the areas of technology consulting and healthcare services. He brings to the Commonwealth extensive management experience in business process reengineering and technology transformation.

Jerome P. Allgeier

Virginia Department of Agriculture and Consumer Services

Jerome (Jerry) Allgeier has served as Director of Information Systems at the Virginia Department of Agriculture and Consumer Services (VDACS) since 1994. In this role, he oversees all aspects of applications development, data base administration, and technology planning for the agency. Prior to that, Mr. Allgeier was a database administrator for VDACS and the Virginia Department of Health. He is a graduate of the University of Cincinnati with a bachelor's degree in foreign affairs and completed coursework with the Army Management Engineering Training Agency.

L. Farley Beaton, Jr.

Virginia Retirement System

Farley Beaton is the Chief Technology & Security Officer for the Virginia Retirement System (VRS), an independent state agency with \$40 billion in assets that provides retirement benefits to approximately 1,000 public employers, 320,000 active public employees and 120,000 retirees throughout the state of Virginia. In this role, and as a member of the agency's executive team, Farley provides direct oversight for strategic planning, creation of strategic business and technology objectives, policy creation, and project management. He is also responsible for establishing and cultivating business partner relationships that will positively impact business use of technology agency-wide. Prior to VRS, Farley was with the Department of Taxation for twenty-four years in a number of technology and customer service positions. As Executive Commissioner for Technology, he led the major business process reengineering and technology integration effort known as the Partnership Project, which revolutionized service delivery at TAX.

Jeanne H. Branch

Department of Professional and Occupational Regulation

Jeanne Branch has served as the Information Systems Manager of the Department of Professional and Occupational Regulation (DPOR) since November 1994. In this capacity, she plans and directs the work of the staff of information systems professionals. Prior to assuming her current position, Ms. Branch was responsible for the management and implementation of software systems at the American Telephone and Telegraph (AT&T) company. She has over twenty years experience at AT&T in the information systems development arena. She held various positions from entry-level programmer through project leader and manager of large software development teams. Ms. Branch holds a Master of Business Administration degree from Rutgers University with a concentration in information systems and a Bachelor of Science degree in Mathematics from Howard University.

David W. Burhop

Department of Motor Vehicles

With over 20 years of IT experience, Dave Burhop is the Assistant Commissioner, Chief Information Officer for the Virginia Department of Motor Vehicles. He began his career as a programmer/analyst and most recently served as CIO at Virginia's Department of Mental Health, Mental Retardation and Substance Abuse Services for eight years. During his tenure, Dave's IT department received national recognition by winning the Hewlett-Packard Innovative Technology Award and placing as a semi-finalist in Harvard University's Innovation in Technology Program for the Commonwealth's statewide Patient/Resident Automated Information System. Dave has served on various task forces for the Governor's Cabinet. He is a graduate of the University of Kentucky with a Bachelors degree in Business Administration.

James E. Burns, M.D., M.B.A.

Virginia Department of Health

Dr. Jim Burns is the Deputy Commissioner for Public Health Programs and CIO of the Virginia Department of Health. He has served VDH for 24 years as clinician, district director in two districts, tuberculosis clinician, and CIO. A board certified pediatrician trained in infectious diseases, he has worked as an epidemiologist for EPA and served on the faculty of New York University. Currently he is responsible for most of the program areas at VDH, including communicable diseases, environmental health, EMS, medical programs such as family planning, and vital records. He has been heavily involved in the Agency's IT efforts for many years and has served as the CIO for 3 years.

Bethann H. Canada

Virginia Department of Education

Bethann Canada is the Director of Information Management for the Virginia Department of Education. Her office provides leadership to Virginia's school divisions in the implementation of administrative educational applications; and is responsible for systems development and data administration for the agency's application portfolio. Mrs. Canada is well-known in the national education data community for her work with the National Forum on Education Statistics; having served as Chair of the Forum and Chair of the National Education Statistics Agenda Committee. She has been a contributing writer and editor to Forum publications such as Technology in Schools: Suggestions, Tools and Guidelines for Assessing Technology in Elementary and Secondary Education and The Forum Guide to Building a Culture of Data Quality in Schools. She currently serves on the Education Information

Management Advisory Committee to the Council of Chief State School Officers and the Education Advisory Committee for the Schools Interoperability Framework Association. Mrs. Canada began her 24-year career in education information management as a programmer. She holds a bachelor's degree, a certificate in Information Systems, and is certified by the Institute for Certification of Computer Professionals. She is the proud mother two teenagers and leads the PowerPoint ministry for her church.

M. Elaine Carver

County of Roanoke

Margaret E Carver is the Director of Information Technology for Roanoke County, appointed by the County Administrator in May 2000. Ms Carver serves as the senior executive for all aspects of information technology in Roanoke County. Ms Carver is responsible for the operation of the IT infrastructure for all County departments, procurement of technology-related goods and services, and governance of IT investments. Ms Carver has held several senior management positions in the County departmental hierarchy. Her expertise includes procurement and general services within a local government and manufacturing in the private sector. An active leader and member in the Blue Ridge IT Executives (BRITE) organization and Technology Council CIO forums, Elaine is a respected member of the Information Technology community in the Roanoke Valley.

The Honorable Aneesh Chopra

Secretary of Technology

Aneesh Chopra is currently Virginia's fourth Secretary of Technology serving Governor Tim Kaine. In this capacity, he leads the Commonwealth's strategy to effectively leverage technology in government reform, promotes Virginia's innovation agenda, and fosters technology-related economic development with special emphasis on entrepreneurship. Previously, Aneesh served as Managing Director with the Advisory Board Company, a forprofit think tank providing strategic research to over 2,500 hospitals and health systems. In this capacity, he led the firm's Financial Leadership Council and the Working Council for Health Plan Executives, membership programs serving 500+ healthcare executives. During his eight-year tenure with the Advisory Board, Aneesh led ten national research studies on innovative physician partnerships, improvements in labor productivity, and lessons on payment reform. In addition to his research duties, Aneesh has advised the launch of True North, a CIO membership program, and the firm's first technology-based service, Compass, a revenue cycle "business intelligence" platform. In his civic life, Aneesh served at Governor Warner's pleasure on Virginia's Board of Medical Assistance Services. In 2005, Governor Warner appointed him to the Electronic Health Records Task Force, including Virginia's leading hospitals, insurers, and physicians. In 2005, Aneesh served as Co-President of The Indus Entrepreneurs - Washington, DC Chapter, an organization committed to fostering innovation. Aneesh graduated with a Masters in Public Policy from Harvard University's John F. Kennedy School of Government in 1997. He graduated with a B.A. from The Johns Hopkins University in 1994.

Jan B. Fatouros

Department of General Services

Jan Fatouros serves as Director of Information Systems and Services for the Department of General Services, Commonwealth of Virginia. She has held this position for ten years. Her responsibilities include planning, implementing, and supporting all information technology initiatives at the department and support for an inter-agency campus network at seat-of-government. In addition to her other duties, Jan is the technical director for eVA. She is

responsible for the eVA security program, data interfacing and integration, the data warehouse and analytical reporting. Jan and the eVA team received the Governor's 2002 Technology Award and special recognition for innovation in the rapid deployment of message broker technology in support of eVA interfaces. Jan is a Virginia Commonwealth University summa cum laude graduate in Business. A native of St. John's Newfoundland, Jan relaxes by preparing Greek dishes at her home on the Chesapeake Bay and sailing with her husband. She is married with one grown son.

Linda Foster

Department of Taxation

Linda Foster was assigned the role of Acting CIO for the Department of Taxation in December 2005. In that role, she has overall executive responsibility for leading the Office of Technology, and also serves as the senior technical advisor to the Tax Commissioner. She has worked in IT at TAX since her college graduation in 1983, rising to the position of Assistant Tax Commissioner for the Customer Support section of the Office of Technology in 2001. In that role she provides leadership for the applications systems, databases, operating systems, system security, Lotus Notes, configuration management, disaster recovery, and user acceptance testing. Beginning in 1996, Linda also served as the Technical Project Manager for the TAX Partnership Project, a benefits-funded project approach with CGI-AMS. The project involved a complete reengineering of TAX's automated systems and the associated manual processes. The final component of the Partnership Project, the Integrated Revenue Management System, was implemented in August 2005.

Dania M. Karloff

City of Chesapeake

(IT) Director for the City of Chesapeake, responsible for leadership and planning for all aspects of IT. She oversees 60 employees and an operating budget of \$7.5 million. Under her leadership, Chesapeake has implemented a nationally-recognized e-government program with expanded services to citizens, businesses, and government; a customer call center as a single point of contact for all City matters; and a geographic information system with more than 100 data layers and thousands of photographs available online. With 32 years of service to Chesapeake, she has held various technology positions, including Assistant Director of IT from 1995 to 2001. Dania is a member of several professional organizations, including the Virginia Local Government IT Executives and the Metropolitan Information Exchange, and is a charter member of Toastmasters International. She is a recipient of the City Manager's Award and the Chesapeake Star Performance Award. With her leadership, Chesapeake was ranked 7th nationally among cities of similar population by the Center for Digital Government in the 2004 Digital Cities Survey.

Virgil E. Kopf, Ph.D.

Department of Game and Inland Fisheries

As Assistant Director of Administrative Services for the Department of Game and Inland Fisheries (DGIF), Dr. Kopf is responsible for monitoring the agency budget, managing strategic planning efforts, and overseeing technology utilization throughout the agency. Under his direction, DGIF won two Governor's Technology Awards and developed systems for financial management, boat registration, licenses accounting and sales, and permitting. Dr. Kopf has served DGIF as Chief Information Officer; Division Chief of Planning, Policy, and Environmental Services; and project manager. Prior to DGIF, Dr. Kopf was Assistant Professor at Virginia Polytechnic Institute and State University (Virginia Tech) in the Department of Fish and Wildlife Sciences. Named Administrative Services Employee of the

Year in 2003, he has authored numerous publications and has served on many committees related to natural resources and information technology. Dr. Kopf received a bachelor's degree in zoology from Oklahoma State University, a master's degree in animal science from Texas A&I University, and completed his doctorate at Virginia Tech. He received his Project Management Professional Certification in 2003 from Project Management Institute.

David J. Molchany

County of Fairfax

As Chief Information Officer (CIO) for the Fairfax County Government, Mr. Molchany reports as a Deputy County Executive directly to the County Executive and is responsible for the management of all aspects of information and technology needed to support the County Government and its constituents. He directs the efforts of over 1300 employees in the Department of Information Technology (DIT), the Fairfax County Public Library & Archives and the Department of Cable Communications and Consumer Protection. Mr. Molchany is responsible for the strategic direction of the County's award winning e-Government program. The Bertelsmann Foundation of Germany recognized the County's e-Government program in 2002 as one of the four top pace setters of the 12 top e-Government programs in the world. Mr. Molchany was recognized in November 2003 as one of Governing Magazine's Public Officials of the year. He was named one of Federal Computer Week Magazine's "Federal 100" in February of 2003 and Computerworld Magazine's 100 Information Technology Leaders in January of 2002. He was recognized on Government Technology Magazine's 2002 list of "25 - Doers, Dreamers and Drivers of Information Technology" in US Government. He also was the recipient of Public Technology Incorporated's 2002 Technology Leadership Award for Large Jurisdictions. Mr. Molchany serves multiple boards, councils, and commissions. Mr. Molchany is a graduate of Juniata with a B.S. degree in Marketing and Computer Science.

Francis X. Moore, III, Ph.D.

Longwood University

Dr. Moore is Vice President for Information and Instructional Technology and CIO, and Associate Professor of French at Longwood University. In his capacity as Vice President & CIO, Dr. Moore administers an IT division with 50 full-time employees and 75 student staff in the areas of user support services, communications and technology services, software support, and security. He is responsible for technology planning and overseeing a technology budget of approximately \$4 million. As Associate Professor of French, Dr. Moore is the principle Professor of French, responsible for advising all French students, conducting teacher training for modern language student teachers, and serving as director of the College Language Laboratory. Dr. Moore serves on numerous academic committees and organizations and is a member of the Electronic Campus of Virginia and the Higher Education CIO Committee. He has authored numerous papers and presentations on technology and language studies. He received a bachelor's degree in French from the University of Vermont, a master's degree from Hofstra University in New York, and a Ph.D. from The Pennsylvania State University.

Shirley C. Payne

University of Virginia

Shirley Payne is Director for Security Coordination and Policy at the University of Virginia. In this capacity she focuses on the continuous enhancement of information technology policies and security of the university's diverse and decentralized computing environment. She works in partnership with units and individuals across the university to formulate policies,

assess security risk, establish strategic direction, provide security education and training, implement security safeguards, track security incidents, develop business continuity plans, and related activities. She has over thirty years of experience in information technology, most of which has been in higher education. She holds a bachelors degree in Computer Science from Winthrop University and a master's degree in Management Information Systems from the University of Virginia.

Darlene Quackenbush

James Madison University

At James Madison University Darlene Quackenbush is responsible for information technology planning and policy development and is the Information Security Officer. In these roles she performs strategic planning, facilitates development of the university's information security program and administers technology policy formulation. At JMU and in the broader higher education community, she promotes information security education and risk management, contingency planning and strategic creativity in the use of technology. With over twenty-five years experience applying technology within public and higher education, Darlene has assisted a variety of successful initiatives and groups including the Virginia Alliance for Secure Computing and Networking (VASCAN) and the Association of Collegiate Computing Services (ACCS) of Virginia. She holds a Bachelor of Science degree in Education/Business from Virginia Tech and a Master of Business Administration from James Madison University.

Robert L. Smith

Supreme Court of Virginia

As Director of the Department of Judicial Information Technology (DJIT), Bob Smith is responsible for the overall management and operation of information technology services and systems for the Judicial branch in the Commonwealth, including application development, data center operations, telecommunications network management, desktop support, and end-user training and support for more than 4,500 employees. DJIT supports the Supreme Court of Virginia; Virginia Court of Appeals; 325 Circuit, District and Juvenile & Domestic Relations Courts; and more than 125 Magistrate offices across the state. Prior to becoming Director in September 2005, Bob served in a variety of IT positions with DJIT dating back to 1993, most recently as Network Applications Division Manager. He has also served as a Quality Assurance Specialist with the DC Air National Guard since 1988.

John Taylor

Department of Corrections

As Chief Technology Officer for the Virginia Department of Corrections since 2004, John Taylor oversees technology services, planning, and policy for the agency's 114 separate offices and facilities, and nearly 12,500 employees. In this capacity he is responsible for the planning and management of technology within the Department including application development and implementation, information security, and operational technology initiatives. He joined the staff of the Corrections Department—Virginia's largest state agency—in 1974, where he has served in a variety of management positions, including warden of three correctional centers and the Sussex I State Prison. He joined the Corrections technology unit in 2000 and was named the first Chief of the Department's Policy and Initiatives Unit in 2003. Prior to joining the Department Mr. Taylor earned a bachelor's degree in sociology from Wake Forest University and a master's degree in criminology at Florida State University.

Mark D. Willis

Virginia Commonwealth University

Mark D. Willis is the Assistant Vice President for Administrative Information Technology at Virginia Commonwealth University, a position he has held since March 2000. In this role, he is responsible for managing information technology infrastructure services at the University including the data center, telecommunications and network operations, administrative and business systems, data management services, e-mail and electronic workflow systems and desktop computing support for administrative staff. Mr. Willis has been with VCU since 1984 and has previously served as the Executive Director of Administrative System, the Director of Institutional Research and Evaluation and Director of Financial Planning and Analysis at the University. Prior to VCU, Mr. Willis was a legislative analyst with the Virginia General Assembly's Joint Legislative Audit and Review Commission. Mr. Willis received his Master of Public Administration from Wayne State University in 1977 and a Bachelor of Science from Michigan State University in 1975. Mr. Willis is the current chair of the Virginia Higher Education CIO Council.

William E. Wilson

Division of Legislative Automated Systems

William E. Wilson became Director of Legislative Automated Systems in 1991. He joined the agency in 1984 and served in various positions including technical manager and Deputy Director. He holds undergraduate and graduate degrees in Political Science from Virginia Polytechnic Institute and State University.